

GOVERNMENT OF WEST BENGAL  
DEPARTMENT OF WATER RESOURCES INVESTIGATION & DEVELOPMENT  
KHADYA BHAVAN, BLOCK – "A", 6<sup>TH</sup> FLOOR  
11A, MIRZA GALIB STREET  
KOLKATA – 700 087

No. 1311-WI/O/9M-12/2023

Dated : 13-12-2023

NOTIFICATION

In exercise of the power conferred by Section 3(2) of the West Bengal Right to Public Services Act, 2013, the Governor is pleased to notify the service to be rendered by the Department stipulated time limit for rendering the service and the Designated Officer responsible for providing the service, the Appellate Officer and the Reviewing Officer as follows :-

Sl. No.	Service	Designated Officer	Stipulated time limit	Appellate Officer	Stipulated time limit	Reviewing Officer	Stipulated time limit
1.	Permission for sinking of new well for extraction of groundwater with the help of any kind of mechanized or electrical devices for industrial/ infrastructure/ commercial purpose.	Rate of extraction of groundwater not exceeding 50 m <sup>3</sup> /hour from each well					
		The Geologist, State Water Investigation Directorate (SWID) & Member Secretary of the concerned District Level Ground Water Resources Development Authority (DLA).	30(Thirty) days from the date of receipt of application complete in all respect in the areas not under Kolkata Municipal Corporation.	The Superintending Geologist, State Water Investigation Directorate (SWID) & Member Secretary, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of appeal.	The Director, State Water Investigation Directorate (SWID) & Chairman, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of 2 <sup>nd</sup> appeal.
		Rate of extraction of groundwater not exceeding 100 m <sup>3</sup> /hour from each well					
		The Superintending Geologist, State Water Investigation Directorate (SWID) & Member Secretary, State Level Ground Water Resources Development Authority (SLA).	51(Fifty one) days from the date of receipt of application complete in all respect in the areas not under Kolkata Municipal Corporation.	The Director, State Water Investigation Directorate (SWID) & Chairman, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of appeal	Engineer-in-Chief & Ex-officio Secretary, Water Resources Investigation & Development Department (WRI&DD)	15 days from the date of the receipt of 2 <sup>nd</sup> appeal.
		The Superintending Geologist, State Water Investigation Directorate (SWID) & Member Secretary, Corporation Level Ground Water Resources Development Authority (CLA).	30(Thirty) days from the date of receipt of application complete in all respect in the areas under Kolkata Municipal Corporation.	The Director, State Water Investigation Directorate (SWID) & Chairman, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of appeal.	Engineer-in-Chief & Ex-officio Secretary, Water Resources Investigation & Development Department (WRI&DD).	15 days from the date of the receipt of 2 <sup>nd</sup> appeal.
		Rate of extraction of groundwater exceeding 100 m <sup>3</sup> /hour from each well					
		The Director, State Water Investigation Directorate (SWID) & Member Secretary, High Level Ground Water Resources Development Authority (HLA).	66(Sixty Six) days from the date of receipt of application complete in all respect throughout the State.	Engineer-in-Chief & Ex-Officio Secretary, Water Resources Investigation & Development Department (WRI&DD).	15 days from the date of the receipt of appeal.	Additional Chief Secretary/ Principal Secretary/ Secretary, Water Resources Investigation & Development Department (WRI&DD).	15 days from the date of the receipt of 2 <sup>nd</sup> appeal.

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Sl. No.	Service	Designated Officer	Stipulated time limit	Appellate Officer	Stipulated time limit	Reviewing Officer	Stipulated time limit
2.	Permission for sinking of new well for extraction of groundwater with the help of any kind of mechanized or electrical devices for irrigation/Domestic/Domestic water supply/Mining Project and any other purpose.	Rate of extraction of groundwater not exceeding 50 m <sup>3</sup> /hour from each well					
		The Geologist, State Water Investigation Directorate (SWID) & Member Secretary of the concerned District Level Ground Water Resources Development Authority (DLA).	4 months from the date of receipt of application complete in all respect in the areas not under Kolkata Municipal Corporation.	The Superintending Geologist, State Water Investigation Directorate (SWID) & Member Secretary, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of appeal.	The Director, State Water Investigation Directorate (SWID) & Chairman, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of 2 <sup>nd</sup> appeal.
		Rate of extraction of groundwater exceeding 50 m <sup>3</sup> /hour from each well					
		The Superintending Geologist, State Water Investigation Directorate (SWID) & Member Secretary, State Level Ground Water Resources Development Authority (SLA).	4 months from the date of receipt of application complete in all respect in the areas not under Kolkata Municipal Corporation.	The Director, State Water Investigation Directorate (SWID) & Chairman, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of appeal	Engineer-in-Chief & Ex-officio Secretary, Water Resources Investigation & Development Department (WRI&DD)	15 days from the date of the receipt of 2 <sup>nd</sup> appeal.
		Rate of extraction of groundwater not exceeding 100 m <sup>3</sup> /hour from each well					
		The Superintending Geologist, State Water Investigation Directorate (SWID) & Member Secretary, Corporation Level Ground Water Resources Development Authority (CLA).	4 months from the date of receipt of application complete in all respect throughout the State including the areas under Kolkata Municipal Corporation.	The Director, State Water Investigation Directorate (SWID) & Chairman, State Level Ground Water Resources Development Authority (SLA).	15 days from the date of the receipt of appeal.	Engineer-in-Chief & Ex-officio Secretary, Water Resources Investigation & Development Department (WRI&DD)	15 days from the date of the receipt of 2 <sup>nd</sup> appeal.

By Order of the Governor,



Principal Secretary to the Government of West Bengal